



**SCHOOL OF OPEN LEARNING**  
(Campus of Open Learning)  
University of Delhi  
5 Cavalry Lane  
Delhi-1100 07

Ref: SOL/EST/2021/198

Date: 09/04/2021

### **IMPORTANT NOTICE**

This refers to University office order vide no. F.No. Estab.II(i)/330/COVID-19/M/2021 dated 3.4.2021 with regard to spreading of COVID-19 in the University of Delhi.

The Competent Authority of the School of Open Learning, University of Delhi has decided to avoid the physical presence of the SOL students in the SOL premises.

Accordingly, most of the public dealings are being converted into virtual mode in place of physical presence of students.

The students support services will be managed through telephones/web technologies. The details of services are mentioned below along with the telephone numbers:-

### **Important Phone Numbers for Various Informations of SOL**

#### **General Information Related to Admission & Examination**

<b>Course</b>	<b>Range of SOL Roll No. last 5 digits</b>	<b>Direct No.</b>
B.A. Prog. Ist year/IIInd year/IIIrd year	00001-16,000	011-27008309 011-27008418
B.A. Prog. Ist year/IIInd year/IIIrd year	16,000-32,000	011-27008319 011-27008457
B.A. Prog. Ist year/IIInd year/IIIrd year	32,001-48,000	011-27008458 011-27008459
B.A. Prog. Ist year/IIInd year/IIIrd year	48,000-64,000	011-27008362 011-27008460
B.A. Prog. Ist year/IIInd year/IIIrd year	64,000-Onwards	011-27008315
B.Com Ist year/IIInd year/IIIrd year	00001-08,000	011-27008442
B.Com Ist year/IIInd year/IIIrd year	08,000-Onwards	011-27008318 011-27008463

Course	Range of SOL Roll No. last 5 digits	Direct No.
B.A.(Hons)English Ist year/IIInd year/IIIrd year	00001-Onwards	011-27008314
B.A.(Hons)Pol. Sci. Ist year/IIInd year/IIIrd year	00001-Onwards	011-27008414
B.Com.(Hons) Ist year/IIInd year/IIIrd year	00001-Onwards	011-27008441
<b>Post Graduate Courses</b>		
M.A. (Hindi)/(History)/(Pol. Sci.)/(Sanskrit)/M.Com.	00001-Onwards	011-27008464
For Original Degree Certificate	All Courses	011-27008322 011-27008416
<b>ICT Related Queries</b>		
For Duplicate Payment/Refund Fee Receipt/Payment Failure	All Courses	011-27008388 011-27008431 011-27008443 011-27008444 011-27008447 011-27008452
Study Materials	All Courses	011-27008439 011-27008325 011-27008328
Academic Counselling Sessions (PCP Classes) Online	All Courses	011-27008428 011-27008446

Apart from that SOL has been resolving the queries of students through Mail. For this purpose, the student has to visit at <https://sol.du.ac.in> and click the Logo **Please Ask**. After that fill some information and type the query. It will directly be transferred to the concerned dealings and reply will be sent to the students very soon on the student Mail.

Accordingly, all the students of SOL are hereby advised not to visit SOL as the physical presence of students in SOL are not permitted due to COVID-19.



**Principal (Officiating)**